

# **Utilities Frequently Asked Questions**

## **Related Questions**

### **Should I have my water turned off during vacation?**

The choice is the customers'. However, the service is at cost to you, but could prevent over usage billing due to a leak and prevent damage to property.

### **Can I shut my own water off?**

Yes, as long as the water valve is located on your property. Water meter valves are for utility use only and tampering with these valves may potential incur a fine.

### **May I have my water turned on or turned off today?**

Yes, as long as the request is scheduled during normal working hours (8:00 a.m. to 4:00 p.m., Monday through Friday).

### **How do I know if my water is safe to consume?**

Questions concerning water quality may be addressed by calling 561-732-4710. The annual water quality report (Consumer Confidence Report) is posted to the Village's website every year.

### **How do I contact Utility personnel for an emergency after normal working hours?**

Please call the Village of Golf's Public Safety Department at 561-734-2918. They will contact the Utility Superintendent who will dispatch a representative promptly.

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